INITIATIVE UPDATE:

REINVENTING THE IMAGE OF THE FRATERNAL BENEFIT SOCIETY

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WE AREHERE







of the message



ASSETS to enable your teams to improve your branding, marketing and sales efforts

1 THE RIGHT MESSAGE

Positioning

 Identified the most powerful way of describing the core difference of fraternals to consumers

Messaging

 Identified the most valuable elements to support it







1 THE RIGHT MESSAGE

- Language
 - Identified the most impactful ways to communicate them
- Personality
 - Identified the best tone to deliver the message

"The two-fold benefit of providing competitive insurance and retirement solutions AND giving back to the community.

"A different kind of insurance company, driven by purpose not profits"

"Like mutual insurance companies with the added benefit of giving back to the community"

"A network of members, not customers"

"Reinvest profits to makea difference"

"Doing it for more than 150years"

"Connected by shared values"



(2) THE PEOPLE MOST RECEPTIVE TO IT

- Attitudes and behaviors
 - Identify criteria by which we'll determine value
- To focus efforts
 - Now: communications
 - Future: new experiences and offerings



3 THE RIGHT EXECUTION











4 CREATE USEFUL ASSETS For both "push & pull" activities

CONSUMER

COMPANY COMPANY INTERMEDIARY INTERMEDIARY REP/AGENT REP/AGENT

CONSUMER

4 CREATE USEFUL ASSETS What assets will you receive?

- Consumer market segmentation research results and tools for classifying consumers into the target segment.
- Narratives for sales agents and other fraternal message ambassadors.
- Creative that can be applied to all of your advertising efforts and channel communications.

4

CREATE USEFUL ASSETS

Who can use these assets?

CORPORATE BRANDING TEAMS

- Guidelines for use, example executions and customizable files for print, digital, social and radio.
- Inform all other advertising vehicles.
- · Social media.

PRODUCT/CHANNEL MARKETING TEAMS

- Creative to be applied to direct product marketing efforts (email or direct mail).
- Creative to be applied to turnkey agent marketing efforts.
- Segmentation tools for lead generation programs.
- Field social media efforts.

FIELD SALES SUPPORT TEAM

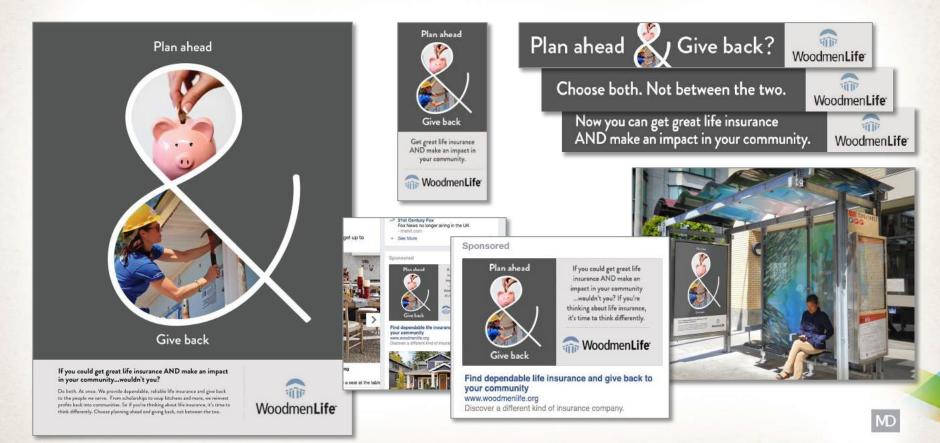
- Narratives for agents.
- Segmentation tools for helping agents identify/classify new prospects.

HUMAN RESOURCES

 Narratives for employees, contractors, boards, etc.

4 CREATE USEFUL ASSETS How can you use these assets?

CORPORATE BRANDING



PRODUCT/CHANNEL MARKETING TEAMS





Need life insurance? Why not get it from a company that lets you plan ahead AND also gives back to the community? #powerofand

FIELD SALESSUPPORT TEAMS



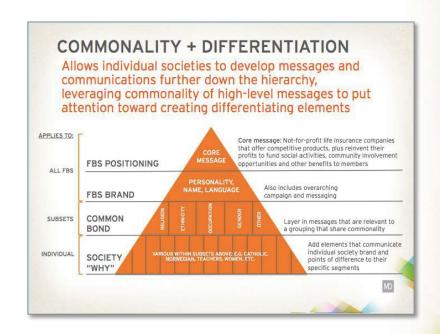
HUMAN RESOURCES

Empower all of your ambassadors with the right message to share with their networks



YOU GET OUT WHAT YOU PUT IN

- Put them into action
- Integrate into your existing activities
- Inform new activities
- Use as is or modify for your needs





WHAT'S IN IT FOR EVERYONE?



WHAT'S NEXT

- Target Identification Study & Creative Testing are underway now
- Will be completed by the end of September
- Assets will be completed and available by the end of October